

## UPS MAINTENANCE SERVICES

### UPS Maintenance Services

Odyssey Power is the single-source solution for companies that demand high availability from their critical power equipment. We offer a full line of critical power products from a variety of top manufacturers and we're committed to providing the highest level of service in our industry. As your power solutions partner, we understand that our success is tied directly to yours.

- Our goal is to ensure maximum power uptime for your operations -

### Services

Our services include onsite startup, corrective and preventive maintenance, battery solutions, training, remote monitoring and factory spare parts and upgrades. In addition to our UPS services, we offer engineering, project management and power quality solutions to deliver reliability, improved operations, cost savings and asset optimization for your facility and your business. Odyssey Power offers an extensive range of service options for single-phase, three-phase, DC power and distribution. Let us help you select a service program that is right for you.



### Repairs

Trained Engineers are available for emergency repairs services 24 hours a day, 7 days a week, 365 days a year. Our warehouse is stocked with OEM manufacture parts allowing us to perform a wide variety of repairs when needed. We also offer spare parts kits that will be placed on your facility for maximum uptime.



### Our Commitment

Our customers consistently rank our services number one in quality. Over 95 percent of Odyssey Power service contract customers renew their service contracts each year. From assisting you with determining your power quality needs to sales support, asset and portfolio management, we'll stand by you every step of the way. To back our service excellence and delivery, Odyssey Power invests thousands of dollars each year in its Customer Service Engineers and Technicians. We are also committed to investing in the latest technologies for scheduling, call management and parts optimization.

# ODYSSEY POWER

## UPS LINE CARD

### Service Capabilities

- UPS
- DC Power
- Batteries
- Power Distribution
- Switchgear
- Branch Circuit Monitoring

### Brand Support

- Toshiba, Mitsubishi, Liebert, Powerware and others
- PECO II, Lorain, Argus, Magnatek and others
- C&D Technologies, Power, Dekka and others
- PDI, United Power and others

### Professional Services

- Asset Management
- Preventative Maintenance Programs
- Corrective Maintenance
- Installations
- Upgrades
- Arc Flash Analysis
- Infrared Inspection
- Power Quality Testing
- Load Bank Testing
- Remote Monitoring
- On-site Operational Training
- Spare Parts
- New and Refurbished Equipment Sales



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## GENERATOR MAINTENANCE SERVICES

### Generator Maintenance Services

Odyssey Power is a team of professionals working together to deliver dependable, world class services on generator and back-up power systems. We specialize in providing comprehensive maintenance and repair services while offering competitive pricing. From consulting to purchasing to servicing, we are there every step of the way to provide you with a superior level of support for the life of your equipment.

- Our goal is to ensure maximum power uptime for your operations -



### Preventive Maintenance

Reliability is crucial to a successful emergency generator system. Preventive maintenance agreements save you money with competitive rates, but more importantly, give you peace of mind knowing that your generator will be ready to perform in the event of a power outage.

### Repairs

Trained technicians are available for emergency repair services 24 hours a day, 7 days a week, 365 days a year. Our field service trucks are stocked with parts and diesel fuel allowing us to perform a wide variety of repairs including re-fueling while onsite. We also offer JIT (Just In Time) repair programs.

### Load Bank Testing

Load bank testing is a must when you are looking for optimum performance and longevity from your unit. Generator output testing can be performed without interrupting your critical business operations. We offer field load bank testing from 5KW to 5.3MW generators.

### Sales and Rental Equipment

With a wide variety of offerings available, we are proud to provide customers with equipment sales, rentals, and complete installations. We offer equipment from all manufacturers. Whether it is a budget or project, you can count on our team of professionals from consulting, engineering to installation.

### Reputation and Experience

Our outstanding technical abilities and superior level of service have earned the trust and appreciation from highly data-dependent organizations. Our priority is to provide quality customer relations and exceptional response time in order to maintain a genuine commitment to our valuable customers. We pride ourselves on the expertise that makes up our field service department. All technicians are factory-trained and field-certified on most major brands, and our comprehensive ongoing training program ensures every technician is kept current on the latest tools and technologies. Welcome to Odyssey Power!



## LINE CARD

Odyssey Power is your quintessential source for all power generation systems. We deliver service offerings which span 5KW through 5.3MW single units, service contracts with every major engine generator manufacturer, and technicians experienced with paralleling systems. We are your true single source for all your generator power needs. When you need new equipment or engines be sure to trust our product offerings with Odyssey Power delivering from top manufacturers like Mitsubishi, Caterpillar, Cummins/Onan, MTU, and John Deere. We also carry AC generators from all leading manufacturers. As a product sales and parts distributor for most engines we offer counter to counter parts to get you up and running quickly and efficiently. As your partner Odyssey Power knows the importance of your generator systems, so we support it with one of the largest portable rental generator partner fleets in the nation. You will find our network is fully complemented with disconnect switches and distribution panels for your convenience power, heating, air conditioning and cooling tower needs.

### Engine Parts

- Caterpillar, Cummins, Kohler, Generac, Baldor, SDMO and others
- Altronic Ignitions
- GTE Exhaust Silencers
- Impco Fuel Systems
- Mitsubishi

### Support Services

- World Class Power Generation Training
- Offering Full Service Agreements/Warranty on all makes and models \* Call for pricing
- Complete Shop & Field Service nationwide
- Customized Maintenance Contracts to fit every need and budget
- Diesel Fuel Testing, Polishing and Cleaning
- Engine/Generator Overhaul Capability
- Engine Refits
- PM traps, SCR and other Air quality Services
- Generator Systems Start-ups and Commissioning
- Reactive/Resistive Load Banking
- Rental Generators & Cables
- Nationwide Hurricane and Disaster Response
- Consulting, Services, and Installation on all UPS Systems

### Generator Parts

- Basler Voltage Regulators
- Kato Generators
- Marathon Generators
- Markon/Stamford/AvK Generators

### Switchgear/Transfer Switches

- ASCO Products
- Generac
- Russelectric
- Thomson Technologies
- Zenith

### Generator Controls

- Barber Coleman Controls
- Basler Control Panels
- Crompton Instruments
- Customized PLC Controls and calibration
- Governors of America
- Woodward Controls



## UNIVERSAL MAINTENANCE SERVICES

### Universal Maintenance Services

Odyssey Power is a team of professionals working together to deliver dependable, world class services on generator and back-up power systems. We specialize in providing comprehensive maintenance and repair services while offering competitive pricing. From consulting to purchasing to servicing, we are there every step of the way to provide you with a superior level of service and support for the life of your equipment.

- Our goal is to ensure maximum power uptime for your operations -

### Preventive Maintenance

Reliability is essential to any successful business. Preventive and predictive maintenance reduces your expenses and delivers total peace of mind. Odyssey Power is the answer for all companies that demand high quality and availability for all power requirements. As your portfolio partner, we understand that our success is tied directly to yours.

### Repairs

Factory trained experts provide emergency repair services 24x7x365. We offer customized parts kits for reduced downtime, potential revenue loss, and added costs.

### Additional Services

- **Infrared Testing** - Thermography has become the most effective tool in discovering potential breakdowns of electrical and mechanical equipment as well as reducing the risk of fire.
- **Arc Flash Studies** - Following compliance codes (NEC/NFPA) guidelines
- **Air Conditioning** - Servicing OEM data center air conditioning units.
- **Monitoring** - TCP/IP Ethernet, RS232/485, ModBus
- **Network Operations Center** - Provide geographic redundancy in the event of a catastrophic failure or sites being unavailable or offline.

**Load bank testing** - Is a must when you are looking for optimum performance and longevity from your unit. Generator output testing can be performed without interrupting your critical business operations. We offer field load bank testing from 5KW to 5.3MW generators.

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